

**Brand Style Guideline 6.2** 



# Contents

## **1.0 ClientPoint: Core DNA**

03	Mission definition
04	Vision definition
05	Bulleted list of smaller icons with definitions of each core value.
06	Philosophy
07	Brand Core Message, Brand Promise
08	Brand Position Elements
09	Customer's Aspirations
10 - 11	Brand Voice

### 2.0 ClientPoint: Core Icon

12	ClientPoint Core Icon
13 - 15	Color Palette
16	Buttons
17	Color Usage
18	Clear Space
19 - 20	Minimum Size
21 - 22	Mark Violations - CP Mark
23 - 30	Typography



# **Our Mission Statement**

### **Mission definition**

#### Starting with the End in Mind

- Our compass heading
- The transcendent reason for our company's existence.
- Big Hairy Audacious thing we want to go get (BHAG)
- (noun) A formal summary of the aims and values of a company, organization, or individual.

### **Mission Statement**

ClientPoint digitally super-empowers businesses by bringing the best tools, technology and practices into an unequaled platform for creating the world's most profitable relationships.

### Why We Exist

To help companies organize and transform their most valuable business relationships.



# **Our Company Vision**

### Vision definition

- Our "BHAG" (Big Hairy Audacious Goal)
- An outcome statement that will focus and inspire our team, our shareholders, our partners & our clients.
- A one sentence statement describing our intended place in the world.

### **Our Vision**

We will become the front office of the business world.



# **Core Values**

	GENUINENESS	We know our greatest talents come alive only when we're fully ourselves. We're free from masks, game playing and corporate politics. We're sincere, we value others, and we have fun.
	INTEGRITY	We honor our word to ourselves and to others. We do what's right, every time. We deliver products and services that are sound in structure and performance.
<b>*</b>	FAST INNOVATION	We believe those who iterate fastest tend to win, so we're flexible and nimble. We like to try new things. We don't fail; we have learning moments. We test and measure, adjust quickly, and capitalize on what works. We maniacally focus on client needs and expectations.
ŤŤŤŤ	TEAMWORK	It's more fun to play and succeed as a team. We do whatever it takes to win together. We give our best, stay positive, and set conflict aside when needed for the sake of the goal. We show up big with our own strengths while having each other's backs. We support and cheer each other on.
ÌÌÌ	ENDURING WINNING SPIRIT	We expect to win every time. We show up ready to go, with determination, creativity, passion, and perseverance. No room for excuses or explanations: we do what it takes to figure it out and get it done.
~	DELIGHTED CUSTOMERS	We bring so much success to our clients that they can't stop raving about us. We constantly find ways to make their lives easier and their relationships more profitable. The main reason we grow is because our clients love us.

Core Values: The company core values are the beliefs that you hold true about your organization and its culture. The core values are what guide your com-pany to stay true to who you are authentically. Core values should be utilized for hiring purposes. They are a useful way to screen candidates to find like minded individuals who will fit into the culture and support the company's aspirations. They should be utilized for employee reviews and to illustrate to investors or board members what embodies the company culture. Core values also assist in aligning separate corporations. Having clear core values assists in strategic partnerships and helps illustrate and communicate to all stakeholders what the company's ideals are.



# **Core Values**

### **Brand Philosophy**

ClientPoint digitally empowers business relationships for greater success.

**The Brand Philosophy Statement:** The Brand Philosophy will guide the business values and principles and inspire confidence in all stakeholders. Imprinting the company's philosophy into the brand core will ensure it remains authentic; It will keep the brand on track by ensuring the original purpose of the company's existence is instilled and honored. The Brand Philosophy will guide your graphic designers, marketers, and public relationships to ensure Engagement Points are aligned. It will also capture the essence of your brand's backend story.



**Brand Core Message** Tools, technologies and practices in a platform that enables profitable relationships.

**Brand Promise** 

We are the platform for the world's most profitable relationships.

The Core Brand Message: This is the key message that your company will be communicating to all its targeted audiences. All other messages coming from your company will be offshoots of this core brand message. The more closely your core message reflects the authenticity of why your brand exists, the more effective your brand message will be both within your company culture and to the outside world.

**The Brand Promise:** This is a statement made by an your organization to your customers stating what customers can expect from your product and services. This is in terms of the benefits and experience- the tangible and the intangible, i.e., the value proposition. This is the most important aspect of your brand. It represents the uniqueness of the brand and this is what the customers remember.



# **Brand Voice**

#### **KEY POSITIONING STATEMENT**



ClientPoint helps companies improve the proposal process, shorten the sales cycle, and close more deals. **It's a single point of intersection for client relationships.** 



### **Style Tips**

1. Avoid slang and jargon.

- 2. Keep it positive and active as much as possible.
- 3. Always keep scannability in mind.
- 4. Use inclusive language.

Voice Characteristic





# **Brand Voice**

### Authentic

### Description

We're going to tell you the truth about what our tools can and can't do, and help you find solutions regardless.

### Innovative

### Description

The solutions we offer are always evolving to meet our clients' needs ones they know about and the ones haven't anticipated.

### **Supportive**

### Description

Your problems are our problems, and we're here to help you solve them.

### **Client-focused**

### Description

It's not about what our platform does, it's what you'll do with it that matters.

#### Do

Be honest and direct. Say what you're going to do, and then do it.

Do

Speak positively about the future. Always keep an eye on what's ahead.

#### Don't

Beat around the bush. Minimize mistakes or gloss over shortcomings within the solution. Overpromise and underdeliver.

### Don't

Be vague when discussing what's coming down the line from ClientPoint.

#### Do

Talk about creative solutions. Stay optimistic.

#### Do

Frame everything through the outcomes we enable.

### Don't

Let the conversation end without a solution or a plan to find one.

#### Don't

Focus too heavily on product features in a vacuum.



# **Brand Core Icon**

### **ClientPoint Core Icon**

Say hello to the new ClientPoint icon. Simple, bold, friendly and unique, this Icon has the flexibility to be used in a variety of mediums.



**Primary Logo:** The tall version of our logo should always be used. Any exceptions need to be approved by the head of product or head of marketing.

### Trademark

The icon will be trademarked and will appear with the TM symbol as shown on lower right side of the letterform.



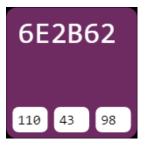
### Secondary Logo: The

wide version of our logo should never be used, except for in unique situations that require a wide logo. Each such exception needs to be approved by the head of product or head of marketing.

**Ideally:** The ClientPoint Brand Icon will be used on white background with a full four Color treatment for maximum impact and clarity. Extra care needs to be taken in web environments where devices may have dark mode enabled. The proliferation of dark mode means that the ClientPoint logo file used must have a white background that extends to full clear space. For complete ClientPoint Brand Icon guidelines view the upcoming pages in this section.



# Color



### **Primary Palette**

**Clientpoint Plum** 

CMYK 0, 61, 12, 56

RGB 113, 44, 99

HEX #712C63

80 60

Logo

PMS 7657 C

Neon Blue Pantone CMYK 63, 61, 0, 0 RGB 95, 100, 254 HEX #5F64FE
80
60
40

Usage

Paua
Pantone CMYK 68, 70, 0, 68 RGB 26, 25, 82 HEX #1A1952
80
60
40
20

Usage

#### White

Pantone CMYK 0, 0, 0, 0 RGB 255, 255, 255

HEX #FFFFFF

Usage

**Secondary Colors** 

Crimson	Spring Green	Iris Blue
Pantone CMYK 0, 96, 66, 16 RGB 215, 9, 74 HEX #D7094A	Pantone CMYK 89, 0, 22, 11 RGB 25, 227, 177 HEX #19E3B1	Pantone CMYK 100, 20, 0, 14 RGB 0, 176, 220 HEX #00B0DC
80	80	80
60	60	60
40	40	40
20		

 Selective Yellow

 Pantone

 CMYK 0, 24, 94, 3

 RGB 247, 186, 15

 HEX #F7BB0F

 80

 60

Icon Background

Icon Background

#### Usage

Usage



# Color

### **Tertiary Colors**

ClientPoint Charcoal	
Grey	
PMSCool Gray 11 C	
CMYK 6, 4, 0, 65	
RGB 85, 86, 90 HEX #55565A	
HEX #55505A	
80	
60	
40	
20	

Alice Blue
Pantone CMYK 9, 4, 0, 0 RGB 233, 246, 255 HEX #E9F6FF
80
60
40
20

Icon	Background
------	------------

Icon Background	
ICON DACKULOUNU	

Ν	eι	ıtr	al	S

<b>Slale Purple</b> Pantone CMYK 34 ,33, 0, 51 RGB 82, 84 ,125 HEX #52547D
80
60
40

Body Text

Medium Cool Grey
Pantone CMYK 12, 11, 0, 25 RGB 168, 169, 190 HEX #A8A9BE
80
60
40

Subtle Text, Demphasis overline, Captions

Deep Sky Blue
CMYK 100, 37, 0, 1 RGB 0, 159, 253 HEX #009FFD
80
60
40

Icon Background

Icon Background

**Orange Yellow** 

Pale Cool Grey	
Pantone CMYK 4, 5, 0, 13 RGB 213, 212, 222 HEX #D5D4DE	
80	
60	
40	
20	

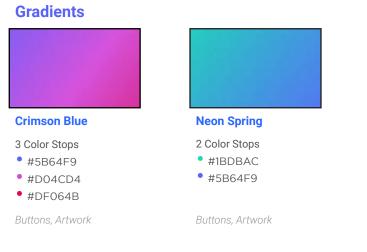
Light Cool Grey
Pantone CMYK 2, 2, 0, 5 RGB 239, 238, 243 HEX #EFEEF1
80
60
40
20

Disable Button

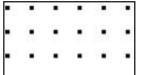
Accent in Icon



# Color



#### Patterns



#### **Square Grid**

Pantone CMYK 0, 25,94,3 RGB 247,186,15 HEX #F7BA0F

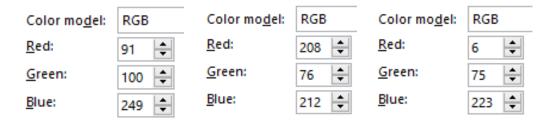
Buttons, Artwork



#### **Striped Hash**

Pantone CMYK 0, 25,94,3 RGB 247,186,15 HEX #F7BA0F

Buttons, Artwork





## **Buttons**

### **Hero Button**

#### LARGE BUTTON

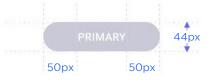
#### **DROP SHADOW**

box-shadow: 5px 20px 0 rgba(0,0,0.20);

#### **HOVER EFFECT**

http://ianlum.github.io/Hover/#effects Section: Background Transation Effect: Rectangle Out \*Transition from gradient to solid Color (#5F63FF)





#### **BUTTON TEXT**

font-family: Roboto-Medium font-size: 18px Color: #FFFFF; letter-spacing; 1px; text-align: center;

#### **BUTTON TEXT**

font-family: Roboto-Medium font-size: 16px Color: #FFFFF; letter-spacing; 0.5px; text-align: center;





# **Brand Core Icon**

### Color Usage

### Color

The Color version of the mark ideally is used on a white or light neutral backgrounds for greatest impact. A white background is always preferred. Always secure approval from the head of marketing when desiring to use any of the treatments on this page.

### **Gray-scale**

For better legibility and clarity please use the mark in its true, two Colors.

### **Dark Background**

For use on darker backgrounds please use the two Color, one Color or white versions of the mark.

Exception: In certain applications such as silk screening or embroidery, the Color version may be used on a black background. If using this version, you may increase the letter-spacing, please take care to ensure that the letterform (CP) is legible.



Limited Use 'CP' - 1 Color - Print PMS 7657C



Limited Use 'CP' - 1 Color - Print PMS 7657C



ClientPoint®

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Limited Use 'CP' - 1 Color - Print PMS 7657C



Limited Use 'CP' - 1 Color - Print PMS 7657C

ClientPoint<sup>®</sup> Limited Use 'CP' - 1 Color - Print PMS Cool Gray 11C

ClientPoint®

Limited Use 'CP' - 1 Color - Print Black



### **Clear Space**

In order to gain maximum visibility, the ClientPoint mark should always appear with the minimum area of clear space around the mark. This space is determined by "x", illustrated in the diagram. This area should be free of any other elements. When executing online applications, where space is limited, the clear space may bereduced to 75% of "x".





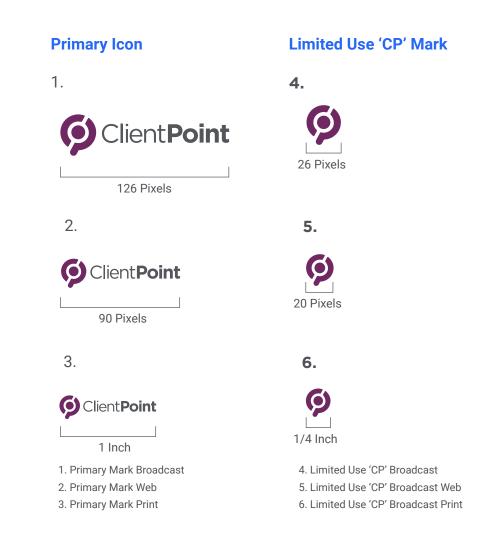






### **Minimum Size**

The following minimum size measurements are to maintain the mark's integrity across a variety of media. It is recommended to not go smaller than any of the sizes listed.





### **Minimum Size**

The following minimum size measurements are to maintain the mark's integrity across a variety of media. It is recommended to not go smaller than any of the sizes listed.

### Letterform

1.



126 Pixels

2.

Client**Point**®

90 Pixels

3.

## Client**Point**®

1 Inch

- 1. Letterform Broadcast
- 2. Letterform Web
- 3. Letterform Print



### **Mark Violations**

In order to maintain the integrity and consistency of the ClientPoint brand, the mark must not be altered or manipulated in anyway. These rules apply for all print and online applications.



Elements - There should not be any additional elements added to the mark.

=



Rotation - The marks should always maintain a level baseline.



Elements - There should not be any additional elements added to the mark.



Rotation - The marks should always maintain a level baseline.



Colors - Do not change the Colors on any of the marks.

## Client**Point**®

Background Color - The marks should never be placed on a Color that match-es a Color within the mark itself. For use on darker Colors refer to page 14



# **Brand Core Icon**

### **Mark Violations**

In order to maintain the integrity and consistency of the ClientPoint brand, the mark must not be altered or manipulated in anyway. These rules apply for all print and online applications.



Elements - There should not be any additional elements added to the mark.



Scale - The proportions of the marks should never be altered in any way.



Colors - Do not change the Colors on any of the marks.



Rotation - The marks should always maintain a level baseline.



Shadows - Do not add a drop shadow.



Background Color - The marks should never be placed on a Color that match-es a Color within the mark itself. For use on darker Colors refer to page 14



Typography	•
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Color model:	RGB	$\sim$	
<u>R</u> ed:	71 🖨		New
<u>G</u> reen:	72 ≑		
<u>B</u> lue:	116 韋		

### **Droid Serif**

**Roboto Sans** 

Droid Serif is the main font for headline display Roboto Sans is the main font for body text and product design. An additional brand font color (RGB 71,72,116) is the official color for our Roboto font. abcdefghijklmnopqrstuvwxyz Light abcdefghijklmnopgrstuvwxyz ABCDEFGHIJKLMNOPQRSTUVWXYZ ABCDEFGHIJKLMNOPQRSTUVWXYZ Regular 1234567890!@#\$%& Medium 1234567890!@#\$%&

**HEADINGS** 

TYPE

type.

Regular

Bold

PROPERTIES

H1 Headline

Droid Serif Bold -80px, 100 line height, -0.5 spacing

Bold

None

TRANSFORM

font-family:Droidserif-Bold; font-size: 80px; Letter-spacing: -0.5px Line-height: 100px;

# H1 Lorem Ipsum



TYPE	PROPERTIES	TRANSFORM
H2 Headline	Droid Serif Bold - 60px, 72 line height, -0.5 spacing	None
font-family:Droidserif-Bold; font-size: 60px; Letter-spacing: -0.5px Line-height: 72px;	H2 Lorem	Ipsum
TYPE	PROPERTIES	TRANSFORM
13 Headline	Droid Serif Bold - 46px, 62 line height, -0.5 spacing	None
font-family:Droidserif-Bold; font-size: 46px; Letter-spacing: -0.5px Line-height: 62px;	H3 Lorem Ipsum	



Letter-spacing: -0.25px Line-height: 34px;

ТҮРЕ	PROPERTIES	TRANSFORM
H4 Headline	Droid Serif Bold - 34px, 46 line height, -0.25 spacing	None
font-family:Droidserif-Bold; font-size: 34px; Letter-spacing: -0.25px Line-height: 46px;	H4 Lorem Ipsum	
ТҮРЕ	PROPERTIES	TRANSFORM
H5 Headline	Droid Serif Bold - 24px, 34 line height, -0.25 spacing	None
font-family:Droidserif-Bold; font-size: 24px;	H5 I orom Insum	

H5 Lorem Ipsum



ТҮРЕ	PROPERTIES	TRANSFORM
H6 Headline	Roboto Bold - 20px, 24 line height, 0 spacing	None
font-family:Roboto Bold font-size: 20px; Letter-spacing: 0; Line-height: 24px;	H6 Lorem Ipsum	
BODY TEXT		
ТҮРЕ	PROPERTIES	TRANSFORM
Subheading 1	Roboto Regular - 22px, 34 line height, 0 spacing	None
font-family: Roboto Regular; font-size: 22px; Letter-spacing: 0; Line-height: 34px;	Subheading 1 Lorem Ipsum	



ТҮРЕ	PROPERTIES	TRANSFORM
Subheading 2	Roboto Regular - 20px, 30 line height, 0 spacing	None
font-family: Roboto Regular; font-size: 20px; Letter-spacing: 0; Line-height: 30px;	Subheading 2 Lorem Ipsum	
ТҮРЕ	PROPERTIES	TRANSFORM
Body Text	Roboto Regular - 16px, 26 line height, 0 spacing	None
font-family: Roboto Regular; font-size: 16px; Letter-spacing: 0; Line-height: 26px;	Body Text Lorem Ipsum	



ТҮРЕ	PROPERTIES	TRANSFORM
Body Text 2	Roboto Regular - 14px, 20 line height, 0 spacing	None
font-family: Roboto Regular; font-size: 16px; Letter-spacing: 0; Line-height: 26px;	Body Text 2 Lorem Ipsum	
ТҮРЕ	PROPERTIES	TRANSFORM
Overline	Roboto Bold - 14px, 18 line height, 2pt spacing	All Caps
font-family: Roboto- Bold; font-size: 14px; Letter-spacing: 2px; Line-height: 18px;	OVERLINE LOREM IPSUM	



ТҮРЕ	PROPERTIES	TRANSFORM
Large Button	Roboto Medium - 18px, 21 line height, 1 spacing	All Caps
font-family: Roboto Medium; font-size: 18px; Letter-spacing: 1px;	LARGE BUTTON LOREM IPSUM	
ТҮРЕ	PROPERTIES	TRANSFORM
Button Text	Roboto Medium - 16px, 19 line height, 0.5 spacing	All Caps
font-family: Roboto Medium; font-size: 16px; Letter-spacing: 0.5px;	LARGE BUTTON LOREM IPSUM	



Letter-spacing: 0.5px;

ТҮРЕ	PROPERTIES	TRANSFORM
Caption	Roboto Medium - 12px, 16 line height, 0 spacing	All Caps
font-family: Roboto Medium; font-size: 16px;	Caption Lorem Ipsum	



## Iconography for favicons and similar treatments

### TYPE

#### DESCRIPTION

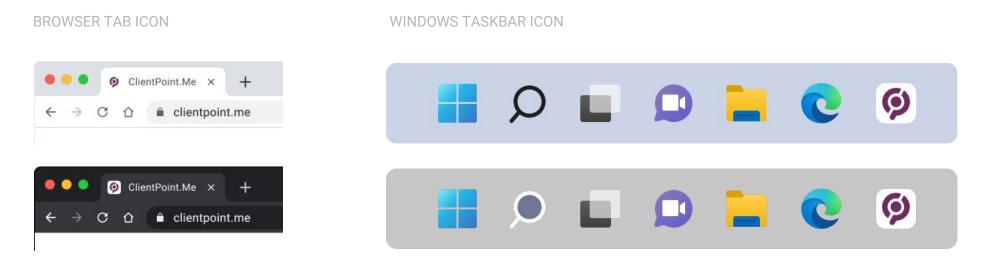
- Square
- Rounded
- Circle
- Squircle
- Web extension pull tab

The following shows our brand rules for displaying our mark on icons across various platforms and operating systems. It includes the exact spacing and sizing, as well as links to certain assets that will help you execute our mark into icon and similar treatments.





## **Rendering of ClientPoint Mark on Browser & Desktop OS**



MAC OS TASKBAR ICON





## **Rendering of ClientPoint icon on PWA and Mobile OS (Android/iOS)**

iOS



#### ANDROID







## **EndPoint Solutions**



